WARRANTY

All merchandise is manufactured in accordance with our high industrial and design standards and is warranted to be free from defects of material and workmanship for a period of one (1) year from the date of delivery or placement in storage. This warranty covers goods under normal use and that are in service under conditions for which the merchandise is designed.

The obligation of Studio Wise during this warranty period is limited to repair or replacement at our option. Warranty replacement or repairs of parts that are within the warranty period does not extend the warranty. This warranty becomes null and void on any goods repaired or altered by any person not so authorized by Studio Wise; or any merchandise which has been subject to misuse, improper storage, including placing chairs seat down on tables, negligence, or accident. Beyond the one (1) year defect warranty, Studio Wise makes no other warranties (express or implied) including no warranty of condition, merchantability, or fitness for any particular purpose.

All claims must be sent to sales@studiowisedesign.com, and will be processed by the Customer Service Department. All returns must be authorized in writing by Studio Wise prior to return. Merchandise authorized for return and subsequent repair or replacement merchandise shall be removed from service. All shipping, packaging, and installation charges shall be at the expense of the customer. Since furniture is installed and used under a variety of conditions, users are required to make inspections every six months to look for damage or signs of structural fatigue incurred in daily handling, use, or abuse. Inspections must include, but are not limited to, the tightening of bolts and fasteners, and the lubrication of mechanisms. Failure to properly maintain Studio Wise products will void this warranty.

Studio Wise will not be liable for loss of time, inconvenience, commercial loss, or incidental or consequential damages that may result from a warranty claim.

CARE AND MAINTENANCE

Since tables are installed and used under a variety of conditions, users must make inspections no less than every six months to look for damage or signs of structural fatigue incurred in daily handling, use and abuse. If problems are discovered that could compromise the structural safety of a table, it should be immediately removed from service and Studio Wise should be notified. All Studio Wise finishes are commercial grade and durable under normal use. Tables should be cleaned after each use with mild detergents or sanitizers and wiped dry with a lint free cloth. Spills of liquid should be wiped dry and not left to stand. Certain types of alcohols and harsh chemicals such as ammonia and bleach, abrasive cleaners, and industrial sanitizers may cause the finish to break down over a prolonged period and should be avoided.